



Health & Safety Protocols

Beverly Hills Hotel



Your safety is our concern. While everything may have changed, some things stay the same, and diners can be rest assured that your safety remains our absolute priority. Extensive COVID-19 protocols have been implemented for the safety of both diners and staff alike.

We embrace the guidelines and hygiene policies of the World Health Organisation (WHO), the South African Department of Health (NDoH), and the National Institute for Communicable Diseases (NICD).

The following protocol is mandatory according to Government regulations and will be strictly adhered to at our dinner shows:

Check in process

- To protect our diners and staff and to prevent a potentially high-risk person from entering the show, diners are required to be screened on arrival, which includes:
 - Completing and signing a questionnaire as specified by the regulations
 - Allowing their temperature to be scanned with a thermal scanner. If a diner's temperature falls within the normal range and they do not show any symptoms they will be required to sanitise their hands and proceed to check-in. If a guest's temperature is high (the actual temperature at screening should not exceed 37.5 °C) and/or they have symptoms of the virus they will not be allowed to check-in and will be referred to a medical facility as specified by the NICD

Health & Safety Protocols

- All staff have received training on COVID-19 preventative measures and hygiene protocols
- Educational signage is displayed for both staff and guests
- Staff are provided with personal protective equipment (PPE) in line with regulations, along with additional hygiene resources
- Biohazard boxes are provided for the safe disposal of PPE as required
- Increased sanitising and disinfecting practices (over and above our normal stringent cleaning protocols)
- Public social distancing, demarcated areas, physical barriers where necessary and PPE are in place
- Sanitisation of high touch points, increased deep cleaning and pest control is carried out frequently and again before/after every show
- Staff member's temperatures are checked and recorded as they arrive at the workplace and report for duty

Food and beverage delivery

To further ensure the safety of our diners, our food and beverage delivery has been amended in accordance with health protocols to ensure that we adhere to the social distancing requirements and regulations relating to the Disaster Management Act.

Access Control

- Temperatures of guests are recorded, and guests are required to complete screening questionnaires when entering the show
- Mandatory use of face masks for all visitors and staff entering the premises

Social distancing

- Queuing systems are in place to ensure that there is no less than 1.5m between people
- No activity is allowed that encourages crowd gatherings
- Dining facilities are restricted to regulated numbers as outlined in the Government Gazette, with social distancing measures in place.
- There are capacity restrictions on the number of passengers in elevators to ensure social distancing

Return to DinnerTimeStoriesSA & Le Petit Chef SA with a difference

- Diners will be required to exercise increased sanitising and disinfecting practices
- Diners and employees are required to wear masks except when eating or drinking
- Seating will be spread out to ensure that a 1.5 metre social distancing is maintained
- A maximum of 50 people are permitted in accordance with Lockdown Regulations
- Menus and service standards have been adjusted and aligned to our health and safety protocols and Government regulations
- Pens and all show props will be sanitised prior to use

Please note:

- Our offering is subject to change in line with relevant regulations

While our service may be affected during this time as we comply with the requirements of the Disaster Management Act, you can be assured of the same warmth and hospitality you've come to expect from the **DinnerTimeStoriesSA & Le Petit Chef SA** team.

We look forward to welcoming you back.

Kindly follow us on social media for all updates and relevant information



www.dinnertimestories.co.za
www.lepetitchef.co.za

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CO REG NO: 2008/049195/23

Certificate of Compliance

This is to certify that

**Paul Rouessart DinnerTimeStoriesSA –
LePetitChefSA**

**Has successfully completed the Adjusted Risk Assessment for COVID-19
Training**

Date of Training:

18th September 2020

18th September 2020

Date of Issue:

Managerial Representatives

Certificate Number: Covid-19 1882

This Certificate is issued without amendments by: The Skills College for Training and Development
Unit 60, Sildale Park, Silvertondale, Pretoria, 0186 Tel: (012) 804 3900

MERSETA Accreditation No: 17-QA/ACC/0450/10

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